

The Intranet Portal Guide How To Make The Business Case For A Corporate Portal Then Successfully Deliver David Viney

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Pearson General Knowledge Manual 2009 - Edgar Thorpe 2008-02

An Updated and Revised Edition of the Most Popular General Knowledge Manual. FEATURES * Up-to-date, comprehensive and all purpose in approach * Includes a set of multiple-choice questions at the end of each section to test your understanding * Based on current trends in various examinations * National and international current affairs included

Intranet Strategy - Joanna Goodman 2006

Spinning Up ServiceNow - Gabriele Kahlout 2017-03-10

Learn how to onboard ServiceNow ITSM tools by evangelizing, educating, and coordinating your organization's service desk, developers, and stakeholders. Drawing on his own story of lessons learned in spinning up the adoption of ServiceNow throughout the Al Jazeera Media Network, application architect Gabriele Kahlout shows IT service managers how to launch automated ServiceNow ticketing tools in seamless integration with their organization's existing email and Active Directory. Spinning Up ServiceNow: IT Service Managers' Guide to Successful User Adoption shows you how to orchestrate your IT service desks and developers to facilitate the adoption and consumption of IT services by all users, supporting their various business needs while optimizing human-computer interaction and minimizing stress and productivity loss arising from poor human-system design. What You'll Learn Quick-start ServiceNow in a matter of days with the minimum configuration required to start processing tickets via email Avoid the teething problems that can spoil your users' onboarding experience with ServiceNow Automate the process of scaling up new teams into ServiceNow Shape your users' experiences so that they retain their familiar bearings in email and Active Directory while welcoming the power of ServiceNow enhancements Create a strategy to avoid common pitfalls that sabotage ITSM programs Who This Book Is For IT managers charged with implementing ServiceNow ITSM suites in their organizations and business analysts determining the requirements for such implementation. The secondary readership is system administrators and developers involved in ITSM.

Microsoft SharePoint Portal Server - Kevin Laahs 2002-01-08

Use Microsoft SharePoint Portal Server 2001 as a foundation for building knowledge sharing applications. This book details how IT professionals can plan, design and implement web based solutions using Microsoft's Intranet Portal. Written by experts from Compaq, the world's prime integrator of Exchange systems and Microsoft's Partner of the Year, the book illustrates how easy it is to create sophisticated knowledge based applications using SharePoint Portal Server. It provides an excellent overview of the built-in features and functionality of SharePoint Portal Server, and describes how a Portal coordinator can easily customize the product to fit their business needs. The book blends expert instruction, best practices, and project blueprints, and effectively guides readers through the process of creating a knowledge sharing solution using Microsoft SharePoint Portal Server 2001. Explains Microsoft's strategy for knowledge sharing and its foundation on the Microsoft SharePoint Technologies Details how to build enhanced collaborative applications with SharePoint Portal Server 2001 Shows SharePoint Portal Server 2001 as a tool enabling a rigorous and comprehensive knowledge management strategy

Business - 2003

2003

16 Steps to Make It Happen - Daniel Barros 2008-12

16 Steps to Make It Happen is a friendly guide for all who've had to struggle to achieve goals and can't figure out why. Or perhaps you've conquered what you've wanted, but somehow let it slip. Whether you want to learn how to achieve goals personally or professionally, 16 Steps to Make It Happen shows you the way. As you read, you will learn that anything is possible with a little awareness and organization. We live in a time of excessive information and complex demands in which excuses for procrastination are abundant. The hard reality is: we are the ones losing when we avoid commitments. 16 Steps to Make It Happen assists you in removing distractions and focusing on what matters. With its engaging text, illustrative tools and concepts (cinema fans will appreciate the film cross-references), and efficient design (including point-form summaries for each section), 16 Steps to Make It Happen is a must-read.

Corporate Portals - Heidi Collins 2001

The executive director of architect services at InfoImage gives readers an inside look at enterprise portals, the new technology that gives employees one-stop access to all their company's information resources.

A Complete Guide to Portals and User Experience Platforms - Shailesh Kumar Shivakumar 2015-09-25

Build a Next-Generation Enterprise Digital Platform with Portals and UXP A Complete Guide to Portals and User Experience Platforms provides in-depth coverage of portal technologies and user experience platforms (UXPs), which form the key pillars of a modern digital platform. Drawing on his experience in various roles in numerous portal engagements, the author gives you different perspectives of the same technology platform. The first section introduces portal through multiple viewpoints to cater to a wide audience, including business, operations, development, integration, performance, and architecture views. The book details many novel and practically proven models and frameworks, such as portal value realization framework, portal assessment framework, portal evaluation model, portal infrastructure planning techniques, and portal integration techniques. You also learn about effective digital program strategies, including portal roadmap strategy, collaboration strategy, portal security planning, portal testing strategy, SEO, and analytics planning concepts. The second section dives into UXP and advanced topics. It elaborates on UXP design concepts, including UXP reference architecture, customer touch point analysis, user experience mapping, and responsive web design. It also looks at advanced topics, such as next-generation portals, portal trends, portal user experience strategy, omni-channel strategy, portal KPI, portal pitfalls and best practices, portal security, portal governance, digital program management, and portal performance engineering. In the third section, the book presents four case studies related to intranet portals, retail portals, customer service portals, and portal content management. It discusses business drivers, challenges, portal solutions, and solution benefits for each of the case studies. Written by a seasoned practitioner, this book balances the core topics of modern portals along with emerging technologies in the digital space. Suitable for the entire digital technology community, including IT managers, digital architects, developers, and testers, it provides you with a practical guide for successfully building best

practices-based digital platforms with forward-looking features.

MCTS Microsoft Office SharePoint Server 2007 Configuration Study Guide - James Pyles 2011-01-11

Qualified SharePoint administrators are in demand, and what better way to show your expertise in this growing field than with Microsoft's new MCTS: Microsoft Office SharePoint Server 2007, Configuration certification. Inside, find everything you need to prepare for exam 70-630, including full coverage of exam topics—such as configuring content management, managing business intelligence, and more—as well as challenging review questions, real-world scenarios, practical exercises, and a CD with advanced testing software. For Instructors: Teaching supplements are available for this title.

The Law Firm Associate's Guide to Personal Marketing and Selling Skills - Catherine Alman MacDonagh 2007

This is a trainer's manual designed to be used in conjunction with *The Law Firm Associate's Guide to Personal Marketing and Selling Skills* (sold separately). It will serve as a guide to the person who is charged with leading the training sessions and will explain how to best structure the sessions and use the book. Chapters will provide skill development outlines at each level for marketing and sales training; discussion guidelines for coaches working internally or externally with attorneys and teams; discussion guidelines for firm members working internally with individual attorneys; and discussion guidelines, checklists, and program ideas for the person responsible for professional development.

SharePoint 2007 User's Guide - Tony Smith 2007-04-30

SharePoint 2007 User's Guide: Learning Microsoft's Collaboration and Productivity Platform is the follow-up edition to the successful SharePoint 2003 User's Guide (Apress, 2005). This book provides guidance about the new workflows, interface, and other technologies within SharePoint 2007. Authors Seth Bates and Tony Smith describe SharePoint in a variety of environments. They have the expertise and ability to proffer an eminently useful guide for anyone working with SharePoint technologies in any capacity.

Guide to Cloud Computing for Business and Technology Managers - Vivek Kale 2014-12-17

Guide to Cloud Computing for Business and Technology Managers: From Distributed Computing to Cloudware Applications unravels the mystery of cloud computing and explains how it can transform the operating contexts of business enterprises. It provides a clear understanding of what cloud computing really means, what it can do, and when it is practical to use. Addressing the primary management and operation concerns of cloudware, including performance, measurement, monitoring, and security, this pragmatic book: Introduces the enterprise applications integration (EAI) solutions that were a first step toward enabling an integrated enterprise Details service-oriented architecture (SOA) and related technologies that paved the road for cloudware applications Covers delivery models like IaaS, PaaS, and SaaS, and deployment models like public, private, and hybrid clouds Describes Amazon, Google, and Microsoft cloudware solutions and services, as well as those of several other players Demonstrates how cloud computing can reduce costs, achieve business flexibility, and sharpen strategic focus Unlike customary discussions of cloud computing, *Guide to Cloud Computing for Business and Technology Managers: From Distributed Computing to Cloudware Applications* emphasizes the key differentiator—that cloud computing is able to treat enterprise-level services not merely as discrete stand-alone services, but as Internet-locatable, composable, and repackagable building blocks for generating dynamic real-world enterprise business processes.

The Intranet Portal Guide - David Viney 2005-07

An intranet portal project may well be the first and last project in your organisation that truly touches everyone, from the office of your CEO to the newest recruit. It may well be the most significant investment that you ever make in your people, their processes and their systems and has the power and potential to transform your organisation. However, it can be a tough project to deliver, bringing great exposure to its participants. All your customers will be only a small march away down the corridor and will all know where you live! Considering the \$1.5 billion market for intranet portal technology worldwide, there are surprisingly few books on the topic (and those typically either very technical or very theoretical). The *Intranet Portal Guide* is a deliberately practical handbook for the stressed middle manager, seeking to make things happen in their organisation. The book is divided into three sections (before, during and after) and 31 chapters, addressing everything from the key issue of how to make the business case through to

ongoing performance enhancement and benefit realisation. It is packed full of tools, templates, plans and processes for successful delivery - based on real life experience of implementation at two major UK companies.

Bull's-Eye! The Ultimate How-To Marketing and Sales Guide for CPAs - Tracy C. Warren 2016-11-21
Sponsored by PCPS and the Association for Accounting Marketing Whether your firm is getting back into the full swing of marketing and you are looking for some new ideas to jumpstart your sales efforts, or you are getting serious about business development for the first time, this book is designed for you. Its purpose is to inspire, teach, and provide you with practical insight to help build results-oriented marketing and sales programs in your organization. Bull's-Eye is a collaboration of 37 of the industry's most successful marketing and sales minds. Collectively these gifted professionals have served as pioneering practitioners inside the profession, and as outside advisors and thought leaders for hundreds, even thousands of CPAs and their firms. They give you an insider's view of what it takes to build marketing initiatives that produce results. Through the principles, best practices and case studies shared in the book, you can see success doesn't happen by chance, but through careful planning, development, and implementation of well-designed processes, systems, and tools. This compendium of marketing know-how shows you how to build your marketing team, implement marketing techniques that get you noticed, connect the dots between marketing and sales, measure results, and much, much more.

Office and SharePoint 2010 User's Guide - Michael Antonovich 2010-08-06

Web sites, collaboration, document management, paperless offices—we want it all in business today, but how do we achieve all of these goals? More importantly, if you work for one of the millions of small-to-medium-sized businesses, how do you find the time to build the expertise necessary to reach these goals? Even the most powerful tool will not allow you to succeed unless you can get the majority of your staff to use it efficiently and effectively. You need a guide that demonstrates a platform that small-to-medium-sized businesses can use to reach these goals. *Office and SharePoint 2010 User's Guide* demystifies the path that every Microsoft Office user can follow to benefit from the synergism of tools they are already familiar with. Together with SharePoint 2010, users can achieve goals like web sites with a consistent single view, improved collaboration within their organization, and better document management, and may even get one step closer to the paperless office we've been promised for years. This book has topics for Office users of all skill levels, from those just starting to use Office tools to experienced power users. It examines each major Office tool and shows how it contributes to the support and use of SharePoint in today's increasingly electronic-based office environment.

Build a Next-Generation Digital Workplace - Shailesh Kumar Shivakumar 2019-11-30

Evolve your traditional intranet platform into a next-generation digital workspace with this comprehensive book. Through in-depth coverage of strategies, methods, and case studies, you will learn how to design and build an employee experience platform (EXP) for improved employee productivity, engagement, and collaboration. In *Build a Next-Generation Digital Workplace*, author Shailesh Kumar Shivakumar takes you through the advantages of EXPs and shows you how to successfully implement one in your organization. This book provides extensive coverage of topics such as EXP design, user experience, content strategy, integration, EXP development, collaboration, and EXP governance. Real-world case studies are also presented to explore practical applications. Employee experience platforms play a vital role in engaging, empowering, and retaining the employees of an organization. Next-generation workplaces demand constant innovation and responsiveness, and this book readies you to fulfill that need with an employee experience platform. You will: Understand key design elements of EXP, including the visual design, EXP strategy, EXP transformation themes, information architecture, and navigation design. Gain insights into end-to-end EXP topics needed to successfully design, implement, and maintain next-generation digital workplace platforms. Study methods used in the EXP lifecycle, such as requirements and design, development, governance, and maintenance. Execute the main steps involved in digital transformation of legacy intranet platforms to EXP. Discover emerging trends in digital workplace such as gamification, machine-led operations model and maintenance model, employee-centric design (including persona based design and employee journey mapping), cloud transformation, and design transformation. Comprehend proven methods for legacy Intranet modernization, collaboration, solution validation, migration, and more. Who This Book Is

KM implementations

SharePoint 2013 User's Guide - Anthony Smith 2013-07-27

Microsoft SharePoint 2013 provides a collection of tools and services you can use to improve user and team productivity, make information sharing more effective, and facilitate business decision-making processes. In order to get the most out of SharePoint 2013, you need to understand how to best use the capabilities to support your information management, collaboration, and business process management needs. The SharePoint 2013 User's Guide is designed to provide you with the information you need to effectively use these tools. Whether you are using SharePoint as an intranet or business solution platform, you will learn how to use the resources (such as lists, libraries, and sites) and services (such as search, workflow, and social) that make up these environments. In the fourth edition of this bestselling book, author Tony Smith walks you through the components and capabilities that make up a SharePoint 2013 environment. He provides step-by-step instructions for using and managing these elements, as well as recommendations for how to best leverage them. The author has brought together this information based on his extensive experience working with these tools and with business users who effectively leverage these technologies within their organizations. These real-world experiences were incorporated into the writing of this book to make it easy for you to gain the knowledge you need to make the most of the product. Pick up a copy of the SharePoint 2013 User's Guide today.

Encyclopedia of Portal Technologies and Applications - Tatnall, Arthur 2007-04-30

[Informatique].

SharePoint 2007: The Definitive Guide - James Pyles 2007-09-24

Provides information on the features, applications, and extensions of Microsoft Office SharePoint 2007.

Law Librarianship in the Digital Age - Ellyssa Kroski 2013-11-14

It is absolutely essential that today's law librarians are digitally literate and possess an understanding and awareness of recent advancements and trends in information technology as they pertain to the library field. Law Librarianship in the Digital Age offers a one-stop, comprehensive guide to achieving both of those goals.

Handbook of Human Factors in Web Design, Second Edition - Kim-Phuong L. Vu 2011-04-25

The Handbook of Human Factors in Web Design covers basic human factors issues relating to screen design, input devices, and information organization and processing, as well as addresses newer features which will become prominent in the next generation of Web technologies. These include multimodal interfaces, wireless capabilities, and agents that can improve convenience and usability. Written by leading researchers and/or practitioners in the field, this volume reflects the varied backgrounds and interests of individuals involved in all aspects of human factors and Web design and includes chapters on a full range of topics. Divided into 12 sections, this book covers: historical backgrounds and overviews of Human Factors and Ergonomics (HFE) specific subfields of HFE issues involved in content preparation for the Web information search and interactive information agents designing for universal access and specific user populations the importance of incorporating usability evaluations in the design process task analysis, meaning analysis, and performance modeling specific Web applications in academic and industrial settings Web psychology and information security emerging technological developments and applications for the Web the costs and benefits of incorporating human factors for the Web and the state of current guidelines The Handbook of Human Factors in Web Design is intended for researchers and practitioners concerned with all aspects of Web design. It could also be used as a text for advanced courses in computer science, industrial engineering, and psychology.

Systems, Social, and Internationalization Design Aspects of Human-computer Interaction - Michael J. Smith 2001-08-01

Please see Volume I for a full description.

SharePoint 2010 User's Guide - Seth Bates 2010-07-30

Microsoft SharePoint Foundation 2010 and SharePoint Server 2010 provide a collection of tools and services you can use to improve user and team productivity, make information sharing more effective, and facilitate business decision-making processes. In order to get the most out of SharePoint 2010, you need to understand how to best use the capabilities to support your information management, collaboration, and

business process management needs. This book is designed to provide you with the information you need to effectively use these tools. Whether you are using SharePoint as an intranet or business solution platform, you will learn how to use the resources (such as lists, libraries, and sites) and services (such as publishing, workflow, and policies) that make up these environments. Information and process owners will be given the knowledge they need to build and manage solutions. Information and process consumers will be given the knowledge they need to effectively use SharePoint resources. In this book, Seth Bates and Tony Smith walk you through the components and capabilities that make up a SharePoint 2010 environment. Their expertise shines as they provide step-by-step instructions for using and managing these elements, as well as recommendations for how to best leverage them. As a reader, you'll then embrace two common SharePoint uses, document management and project information management, and walk through creating samples of these solutions, understanding the challenges these solutions are designed to address and the benefits they can provide. The authors have brought together this information based on their extensive experience working with these tools and with business users who effectively leverage these technologies within their organizations. These experiences were incorporated into the writing of this book to make it easy for you to gain the knowledge you need to make the most of the product.

InfoWorld - 2001-12-03

InfoWorld is targeted to Senior IT professionals. Content is segmented into Channels and Topic Centers.

InfoWorld also celebrates people, companies, and projects.

IT Manager's Handbook - Bill Holtsnider 2010-07-26

IT Manager's Handbook, Second Edition, provides essential information to help students understand the responsibilities of today's IT Management professionals: not only planning network security and implementing disaster recovery plans, but also such vital tasks as creating budgets, administering compliance, and managing staff. In particular, the book discusses business practices that are most critical to effective IT operations: recruiting, budgeting, resource planning, managing personnel, and working with vendor. This updated version includes expanded coverage on such critical IT management topics as security, disaster recovery, storage, government/regulatory compliance, and project management. Information is organized modularly so that instructors and students can delve directly into only the topics needed. Each chapter contains additional resources sections for books, articles, and websites relevant to that topic. It contains new material on key technology topics such as open source, outsourcing, offshoring, and handhelds, plus updated coverage of e-commerce, remote access, intranets, and LAN/WAN management. A completely updated and expanded second edition that provides practical, easily accessible management advice written specifically for new IT managers: · Brings you up to speed on those business practices most critical to effective IT operations: recruiting, budgeting, resource planning, managing personnel, and working with vendors. · Includes expanded coverage on such critical IT management topics as security, disaster recovery, storage, government/regulatory compliance, and project management. · Organizes information modularly so you can delve directly into only the topics that you need. · Provides a unique management perspective on those specific technical issues with the most significant business ramifications. · Includes new material on key technology topics such as open source, wireless, handhelds, outsourcing, offshoring, and operations, as well as updated coverage of e-commerce, remote access, intranets, and LAN/WAN management.

Practical SharePoint 2013 Governance - Steve Goodyear 2013-06-25

Practical SharePoint 2013 Governance is the first book to offer practical and action-focused SharePoint governance guidance based on consulting experiences with real organizations in the field. It provides the quintessential governance reference guide for SharePoint consultants, administrators, architects, and anyone else looking for actual hands-on governance guidance. This book goes beyond filling in a governance document template and focuses entirely on actions to take and behaviors to adopt for addressing real-world governance challenges. Walks you through how to define what SharePoint offers and who is involved Offers key governance strategies for you to adopt or advise to your customers Provides real-world examples that apply each governance concept to an actual scenario *Agriculture, Rural Development, Food and Drug Administration, and Related Agencies Appropriations for 2005* - United States. Congress. House. Committee on Appropriations. Subcommittee on Agriculture, Rural

Development, Food and Drug Administration, and Related Agencies 2004

Intranets: a Guide to their Design, Implementation and Management - Paul Blackmore 2003-12-16

Supported by global case studies highlighting good practice, and from the results of a survey of Top UK Corporate Intranet developers and consultants, this book addresses practical business concerns and technical issues. It includes advice and commentary received first-hand from professionals experienced in their deployment, operational management and continuing development.

Liferay 6.x Portal Enterprise Intranets Cookbook - Piotr Filipowicz 2015-05-30

If you are a Java developer or administrator with a technical background and want to install and configure Liferay Portal as an enterprise intranet, this is the book for you. In short, reusable recipes help you realize business goals as working features in Liferay. This book will also give you useful hints on how to easily improve the default functionality of the system and its performance.

Child Care - Alison Haynes 2015-04-23

This book is primarily for parents looking for a source of information which compares the different types of childcare available in the UK. It provides information on the financial consequences, commitments and obligations that come with each of the different forms of childcare. Employers should find the book useful because of the employment tax consequences of childcare benefits, and the variety of childcare concerns brought to HR, relating to a wide range of employees. Employers who value their employees and seek to be both considerate and fair will want to know how they can help in childcare matters in the most cost-effective and tax-efficient manner. Childcare professionals may find some aspects of this book useful, such as the section on expenses and accounts for child minders. Nannies may be interested in understanding how much their net salary package actually costs their employers. The book should also help childcare providers to benchmark their service, and understand the financial consequences for parents, and themselves, of certain payments and benefits. Parents, as employees with children face a dichotomy: on the one hand they have a contractual obligation to their employer and frequently have a strong, personal investment in their career or profession; on the other hand, the duty of care and the desire to do the best for their children is paramount. Many parents are fully alive to their dual responsibilities and are extremely grateful for any support offered to them by their employer and indeed, their colleagues. If friction arises, it

is invariably when childcare arrangements break down, or where there is a lack of understanding or communication. This book seeks to set out not only the various options available to parents, with the concomitant potential costs and obligations, but also to discuss alternative and back up arrangements. Many sources of information on childcare focus on new parents and their babies. While this is a critical time when parents seek advice, the childcare arrangements suitable for a couple with a baby may be very different from those for a single parent with school aged children. In this publication, consideration is given to childcare for babies through to teenagers.

The Leading-Edge Manager's Guide to Success - David Parmenter 2011-02-14

Practical, commonsense advice on becoming an effective leader Examining the baggage that most managers have and then helping them to understand the personal traits that can limit their potential, this book guides you through the pathway of self development, then takes you through management and leadership better practices, providing many implementation tools. All you need to know when getting prepared for a 'management role' How to develop 'conquest leadership' attributes Traits to make you a 'winning' CEO Latest thinking on KPIs, quarterly rolling planning, decision based reporting and performance related pay How to create Winning Management and Leadership Habits Examines how to become More Financially Aware This book is a very practical guide with templates, 'how to do it tools', stories about gifted leaders, checklists and examples and is devoid of all intellectual arguments on management. With directional guidance on what managers need to know in order to be able to manage and lead others, *The Leading-Edge Manager's Guide to Success* helps managers and 'managers to be' as they climb the 'management mountain.'

Blocking Spam and Spyware For Dummies - Peter H. Gregory 2005-03-25

Fight back and save money with these expert tips Find out what spam and spyware cost your company, and how to stop them Whether yours is a one-person business or a multi-million dollar corporation, here's help giving spammers and spies the bum's rush. Two veterans of the spam wars help you analyze your situation, choose the right solutions, set up and maintain them, and even show the bean-counters why such defenses are essential. Discover how to * Understand how spammers get addresses * Calculate the cost of spam and spyware * Re-engineer your business processes * Select spam and spyware filters * Manage implementation and maintenance